



About the Program

Making a Donation is Easy

- Contact us – fill out the online form or call 1-800-269-6814
- Our partners will pick up your vehicle at a time that works for you – at no cost to you.
- We'll send you a tax receipt and acknowledgement.
- Our partners will sell your vehicle and the proceeds will support the mission of Bethesda Lutheran Communities

What We Accept

Our partner, Insurance Auto Auctions, can accept vehicles in almost any condition, whether they can be driven or not, in all 50 states. We accept many types of vehicles, including donations of cars, trucks, vans, SUVs, boats, motorcycles, RVs, snowmobiles, jet skis, heavy equipment, farm equipment, tractors and more.

Your Donation Helps

Your vehicle donation to the Bethesda Vehicle Donation Program enables us to continue our mission of enhancing the lives of people with intellectual and developmental disabilities through services that share the good news of Jesus Christ..

Donating your vehicle is another great way to help us serve individuals with disabilities!



Frequently Asked Questions Page for Vehicle Donation Program

How does the vehicle donation process work?

Making a vehicle donation is easy for donors. From start to finish, the process averages about 30 days.

There are three simple steps:

- Contact Bethesda's partner IAA using the online form or through the toll-free 24/7 donation line at 1-800-269-6814. This number goes directly to the call center assigned to Bethesda.
- IAA will pick up your vehicle at the most convenient time for you – at no cost to you.
- You will receive a tax acknowledgement letter and the vehicle will be sold.

Why donate your vehicle to Bethesda Lutheran Communities?

As a donor, the program provides a cost-free way to dispose of your unwanted vehicle while getting a tax deduction. As a supporter, your donation to the Bethesda Vehicle Donation Program enables Bethesda to continue our mission of enhancing the lives of people with intellectual and developmental disabilities through services that share the good news of Jesus Christ. Donating your vehicle is another great way to help us help others.

What is the Bethesda National Vehicle Donation Program?

Bethesda's Vehicle Donation Program provides an alternate opportunity for you to donate to Bethesda. It offers a tax-deductible way to dispose of unwanted vehicles in almost any condition. The program is available in all 50 states. Regardless of the condition or location, Bethesda's vendor, Insurance Auto Auctions (IAA), will work directly with you to arrange to pick up your vehicle at no cost to you, at a time convenient for you. IAA will then provide the documentation you need for tax purposes and sell the vehicle. Revenue generated through the program enables Bethesda to continue being the central point of connection that unites people who have intellectual and developmental disabilities with communities and essential resources to help them live their lives to the fullest extent possible.

What kind of vehicles can be accepted through the program?

The Bethesda Vehicle Donation Program can accept vehicles in almost any condition, in all 50 states. We accept many types of vehicles, including donations of cars, trucks of all sizes, SUVs, RVs, boats, motorcycles, snowmobiles, jet skis, tractors, farm equipment and other heavy equipment, and more.

What happens after my vehicle is picked up?

You will receive an acknowledgement letter that can be used as a receipt for tax deduction purposes. Generally within 30 days, your vehicle will be sold through one of IAA's Donation Division's auction sites on behalf of Bethesda. Once sold, additional tax documents may be provided when required by IRS regulations as a result of the sale value of the vehicle. Revenue from the sale is sent directly to Bethesda to support our mission.



Are there cases where vehicles are rejected?

Only a small percentage of vehicle donations are rejected. Most rejections stem from one of two reasons: 1) lack of anticipated value or 2) title issues. Bethesda encourages all supporters considering a vehicle donation to contact IAA, regardless of the vehicle's condition or title issues. IAA will assess each situation on a case-by-case basis and can often help resolve title issues.

My family member died and I would like to donate their vehicle, but my name is not on the title. Can I proceed with donating the vehicle to Bethesda?

If you are the executor of your family member's estate, we would be happy to work with you to accept the donation. Only the executor of the deceased person's estate can donate the vehicle to charity. Usually, the executor of one's estate is determined by the deceased person's will. If no executor has been appointed—perhaps because there was no will or because the vehicle is the only asset left behind—you will need to contact an attorney to start the process of having an executor appointed by the state. Once an executor is officially appointed, a legal document will be issued confirming that you have the legal ability to act on behalf of the deceased person. Once you have received this document, please give us a call to start the process. Our customer service representatives will let you know if any further paperwork is needed per state requirements.

Can I donate my vehicle to help people served by Bethesda?

Vehicles donated through the Bethesda Vehicle Donation Program will not be used or distributed by Bethesda. They will be sold by IAA to generate revenue that supports Bethesda's work with individuals with disabilities. Though Bethesda does not distribute vehicles, if you have a new vehicle you would like to donate for use by Bethesda, please contact us directly at 920-261-3050

Who is Insurance Auto Auctions (IAA)?

Bethesda partnered with [Insurance Auto Auctions' Donation Division](#) after a national search because of its ability to provide consistent returns and services across the majority of the area served by Bethesda. IAA's Donation Division handles the entire vehicle donation process on behalf of Bethesda, from the initial call or online inquiry to providing the donor services once your vehicle is sold.